

Fieldwork 2:

ACS: Universal Usability

Find information on guidelines for ‘universal usability’ or ‘usability for all’ – particularly as it relates to the design of interactive computer systems. Below are listed some sites, but you should also look more widely – for example, look for guidelines published by the RNIB, RNID, BDA, WAI, W3C, Help the Aged, Age Concern (not all of these will exist – that’s part of the experience of searching...). Also look for the ‘Bobby’ assessment scheme for web sites.

Example Universal Usability sites:

- <http://www.stakes.fi/include/>
- http://trace.wisc.edu/docs/whats_ud/whats_ud.htm
- <http://www.design.ncsu.edu:8120/cud/>
- <http://www.w3.org/TR/WCAG20/>

As you are looking, write notes on the types of disability, key features of guidelines, levels of detail, surprising information.

Write a short (2-3 page) summary of your findings.

Please submit to Ann Blandford by Tuesday 14th October.

Ann Blandford
September 2003.