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Part I
The Basics

1 Introduction

Welcome! This document is a starter guide to using the student computing facilities provided by UCL Computer Science. The aim is to introduce you to a selection of the essential facilities, while pointing you in the direction of more advanced features and additional documentation. Computer Science (CS) runs its own independent computing service that can be used only by students on degree programmes supported by the department. A different department called Information Services Division (or ISD) runs UCL's campus wide computing service that all students have access to, including Computer Science students. This document is mostly about using the Computer Science service.

There is no substitute for actually sitting in front of a computer and using it if you want to become a proficient user. When you first get this guide read through it once fairly quickly and then spend as much time as possible trying everything out on a real computer in the department, referring back to the guide as necessary. Do not worry if parts of this guide are difficult to follow at first – it will quickly start to make sense as you familiarise yourself with the way things work!

The most important tasks that you need to be fully comfortable with are:

- logging in to a computer and logging out, and general use of a computer,
- reading and sending email,
- accessing on-line UCL services such as Moodle and Portico,
- finding information on the department's and UCL's web sites,
- creating and editing documents, notably text and source code files when programming.

It is most likely that you will already be more than familiar with most of the tasks listed above based on your previous experience of using computers and smartphones. Nonetheless you need to get a good understanding of how the services provided by UCL Computer Science work, as well as the UCL wide services. This document will cover the core knowledge needed and also gives an introduction to using Unix, which will be important as you progress through your degree.

The department has three general purpose computer labs located on the first and fourth floors of the Malet Place Engineering Building (MPEB) where part of Computer Science is based. As soon as you can, visit the labs and have a look around. See Appendix A page 35 for more information about the labs. The Computer Science Helpdesk is located on the 4th floor of the MPEB, and provides support for the computing facilities and labs run by the department.

Around a third of the departmental staff are housed on floors four to six of the MPEB. The main CS Reception Desk is on the 5th floor. A further substantial proportion of staff are located in the 66-72 Gower Street building, about three minutes walk from the MPEB.1

1.1 Using Your Own Computer

While you can use departmental lab computers, there is no reason why you can’t use your own computer to do most of your work and we would encourage you to do so, except where specialised features or software are needed. In practice, most students do now use their own laptop, and access departmental and UCL services via the WiFi network. Note, though, that you are responsible for configuring and maintaining your own computer, as well as keeping it secure and safe. The department can provide only limited help if you have problems.

The UCL-wide computing service provided by ISD provides a short-term laptop loan facility from a number of locations across the campus if you need a mobile device to fill in when your own machine is not available or you don’t

1 Departmental staff are also located in several other buildings around the local area.
want to use a lab machine. See http://www.ucl.ac.uk/library/laptop-loans.

Wireless networking, or WiFi, access is available throughout much of the UCL campus via the eduroam service. See https://www.ucl.ac.uk/isd/students/wireless for information on how to access eduroam. The department also provides a separate local WiFi service for Computer Science students to use in parts of the MPEB, including the labs. Contact the Computer Science Helpdesk to find out how to get connected to the departmental network. The main reason you might want to use the departmental wireless network is that it is inside the UCL firewall and gives access to local services that cannot be reached via eduroam. For most purposes, though, you should use eduroam.

2 Rules and Regulations

We do have rules and regulations covering the use of labs, services and computers. These can be viewed on the departmental web site. However, rather than listing them here, we introduce the idea of *lab etiquette*. We hope you will cooperate with each other and make sensible use of the facilities in the department, without us having to enforce the rules. For the record, however, if individuals do behave antisocially or misuse the facilities, then there are measures that will be taken, including suspension and loss of access to the labs. In particular, strong action will be taken if anyone is found trying to circumvent the security systems, using our systems to gain illegal access to other computers, or using our systems to access illegal material.

The use of P2P or torrent software is strictly prohibited and you should always respect the rights of copyright owners by never copying or distributing copyright material without permission.

2.1 Lab Etiquette

The following is an informal list of principles we would like you to observe:

- Try to keep the labs as reasonably quiet working areas (like a library) – don’t hold loud conversations or play music out loud.
  - The labs are used for group project work, and there will be some noise.
- Do not take food or drinks into the labs, use more suitable areas elsewhere in the building or campus.
- Use the lab computers for academic purposes only.
- If you are not doing anything useful, always give up a lab computer to someone who has real work to do.
- Don’t send silly or offensive electronic mail. Don’t send junk mail or spam.
- Don’t display images on your computer screen that others might find offensive.
- Collect printouts and leave the printers tidy.
- Be nice!!

The labs are open to all groups of Computer Science students (Undergraduate and Postgraduate), so you will be mixing with students from all the department’s degree programmes. Labs can be booked for lab classes, so at times a particular lab will not be available. Otherwise, labs can be used at any time that the building is open for student access.

If there are problems or you have any ideas for improving the arrangements, contact your student rep or the Departmental Tutor. Issues can also be raised via your student rep(s) at the Staff-Student Consultative Committee meetings.

Don’t forget that resources are finite and should be used for academic work only.
2.2 Building Security

If there is an emergency or an intruder in the building, and you are able to, use an internal phone to dial the UCL emergency number 222. Tell the operator what has happened, which building you are in and, if possible, which room you are in.

Internal phones are prominently located in all labs and teaching rooms. Other than using a fire alarm button if there is fire or smoke, the internal phones are the quickest way of getting help, especially if there is a medical emergency, so use them if possible.

2.3 ID Cards

When you enrol with UCL you are given an ID card with your name and photograph on it. You should carry your ID card with you at all times and be prepared to show it if required. To gain entry to many UCL buildings, including the MPEB where the labs are located, you must use your ID card, so don’t forget to carry it with you. If you lose your card, report the loss as soon as possible and arrange to get a new one.

2.4 Security and Fire Doors

Building and personal security is important, especially as we are in a central London location, so always be on the lookout for suspicious people. When working in a lab take care to watch over your personal belongings (bags, purses, smartphones, tablets, computers, etc.). Use the emergency phone number (222) if you think there is something wrong, or go in person to the Helpdesk or Reception Desk (during normal hours), or to the security office in the Engineering building next door (at the entrance to the Roberts building next to the back gate). Also make sure that entrance/exit and lab doors are properly closed after you pass through them.

As you become familiar with the departmental buildings you will notice that there are internal security doors requiring an id card for access. If your id card is not authorised for a security door then please do not use the door unless invited in by a member of staff, or try to follow someone else through the door without permission. In general, undergraduate and MSc student ID cards are not authorised for internal security doors within the departmental buildings.

Many doors are marked as fire doors, using small round blue signs. These must be kept closed at all times other than when people are passing through them. If you find a fire door that is open and no one is passing through, please close it. Note that it is a criminal offence to leave open or prop open a fire door (especially using a fire extinguisher as a prop), so please do your part to make sure that fire doors are properly closed.

If you find a problem with a security door, fire door or find a fire extinguisher is missing please notify a member of staff or the Reception Desk as soon as possible.

2.5 Security Cameras

You will notice that around the buildings, and UCL in general, there are a number of security cameras. In addition, some labs may have cameras, which will record all activities in the labs. The primary purpose of the lab cameras is to help prevent the theft of valuable computer equipment, rather than to observe people working the labs. The cameras are operated in accordance with provisions of the Data Protection Act and recordings are only viewed if an incident occurs.

2.6 Fire Safety

When the fire alarm goes off you MUST LEAVE THE BUILDING and quickly make your way to the assembly point. The UCL safety officers will take action against anyone found to have ignored a fire alarm.
Emergency exits and routes out of buildings are marked by green Emergency Exit signs. If the fire alarm goes off, then as quickly as possible leave the building following the green signs. As you become familiar with the buildings you use take note of these signs and where the emergency exits are. There are fire alarm buttons and fire extinguishers located in the labs and in many other places around the buildings.

You should normally leave a building via the nearest emergency exit, following the routes given by the green signs and taking into account any signs of fire or smoke. Do not simply try to leave a building via the way you came in (typically the main entrance) as this may delay your exit and, worse, lead you into a fire or smoke.

You may need to open an emergency exit door that is normally kept closed. Do this by pushing on the opening bar. Don’t worry about opening emergency doors; the most important thing is that you exit the building as quickly and safely as possible.

During a fire alarm Fire Evacuation Marshals, wearing yellow safety vests, will search the building and direct people out of the building to the assembly point. Please follow their instructions. Also, inform a marshal if you believe anyone is left behind or trapped in the building.

If the alarm goes off when you are in the MPEB then make your way to the assembly point at the South Junction where the Print Room Café is (turn left outside the building, walk along Malet Place and through the short tunnel to get there). Do make sure you find out where the assembly point is. Please do not congregate immediately outside the building as this will obstruct others and would be dangerous if a fire develops. Also don’t go and stand around the entrance gate or in Malet Place – you will get in the way of London Fire Service when the fire engines arrive. The same principle applies to all other buildings but the assembly points will be in different locations.

It is important that you do go to the assembly point rather than walk away and go elsewhere. If you are reported missing (you may get separated from a friend who believes you are still in the building, for example), the fire marshals will look for you at the assembly point, while the fire brigade will be searching the building for you.

If you are the one to discover a fire or smoke in the building then immediately press the nearest fire alarm button if possible, and exit the building. Do not attempt to fight the fire yourself. While you will see many fire extinguishers around the building and may be tempted to use them, do not do so unless you are absolutely sure there is no risk to yourselves or others. Always make leaving the building your priority. Note that there are different kinds of extinguisher and using the wrong kind can make the situation worse.

Remember – when the fire alarm goes off your priority is to leave the building as quickly as possible via the nearest emergency exit and make your way to the assembly point.

2.7 Opening Times

The MPEB and the labs are open for students from 07:45am to 08:00pm on normal weekdays only. At all other times undergraduate and postgraduate taught students are not allowed in the MPEB (this is for Health and Safety reasons). If you are in the MPEB at closing time, you should leave before the security patrol arrives; failure to leave is treated as a serious offence by the UCL authorities. If you do meet the security patrol at closing time, please be polite and leave as requested. The opening times for other departmental buildings will differ.

If you do want to work at UCL outside of normal hours, there are some locations across the campus that have longer opening hours. The UCL Science Library has 24 hour access on a regular basis (see https://www.ucl.ac.uk/library/opening).

3 Getting Started with the Computers

3.1 Lab Computers

Computers in the department mostly run Microsoft Windows as their default operating system, with support provided for Linux and macOS. Each operating system defines its own version of the now very familiar graphical user inter-

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2Fire engines always attend if the alarm goes off for real, so watch out!
face or desktop metaphor, so be prepared to switch between the different styles. However, all the computers are networked together, meaning you are able to use any computer without having to worry about access to files and resources.

The computers in a specific lab will all run the same default operating system but some allow the user to choose which operating system to start up with (this is called multi-booting). In addition, the department’s virtual computing service allows access to virtual machines that run in a window on your desktop regardless of what operating system the computer is currently running. A virtual machine can be configured to run one of a variety of operating systems and versions, giving access to an extended range of features without having to reboot the lab machine.

You will find that the department and UCL are increasingly making use of virtual machines and cloud services. These can be accessed via your own computer anywhere there is a good enough network connection. While this document refers to lab computers, the department is in a state of transition, and most of what you can do on a lab computer can now be done on your own computer.

Later sections in this document will give a more detailed description of using Unix-based operating systems (such as macOS and Linux)\(^3\), as Unix is less familiar to many people than using Microsoft Windows, and you will need to use Unix during your time as a computer science student. More importantly, any Computer Scientist needs to know how to use Unix fluently!

Each computer, whether real or virtual, has a name so that it can be uniquely identified and you will notice many of the computers are named using a theme such as railway station and place names. The name of a physical lab computer is usually displayed either somewhere on its visible casing or somewhere on the screen.

The network in this department is connected to the UCL network, the UK academic network (called JANET) and to the Internet (the global network). Hence, all the computers are fully connected to the internet and all the facilities you might expect are available (more later).

Section A in the appendices of this document lists the computer labs, where the lab computers are located.

### 3.2 Your Computer Science User Account

Access to the computer resources in the department is carefully managed. In order to use the services you must first identify yourself as an authorised user before you can start work. To become an authorised user, you need to go through the registration process at the start of the academic year so that an account will be created for you. To use your account you are given a username and a password, which is intended to prevent anyone other than you from using your account.

To complicate things you will find that you really have two CS passwords, one for use on Windows machines and one for Unix machines. If you change your password via Windows, the Unix one will be left unchanged and vice versa. Your username is the same on both kinds of system. Bear this in mind as you read on.

#### 3.2.1 Changing Your Password

When you are first given an account you will get a password that has been generated at random. You may want to change this to something that you can remember more easily, but that is not easy for other people to guess. How you change your password depends on what kind of computer you are using. For Unix computers see page 17. For Windows computers you usually use the windows security dialog, which is accessed using the Ctrl Alt End key combination. However, the procedure can vary for different versions of Windows, so contact the Helpdesk for specific instructions.

Your new password will only be accepted if it meets a strict set of requirements such as not too many duplicate characters, no words from any European language, or the names of people, places, pop groups, football teams, swear

\(^3\)This document will use the generic term ‘Unix’ to refer to unix-based operating systems. However, strictly speaking Linux, really GNU/Linux if you are being very pedantic, is not Unix just very similar (GNU is GNot Unix!). OS X 10.8, 10.9, 10.10, 10.11 and macOS are real certified versions of Unix. Microsoft Windows is very definitely not Unix of any sort.
words or any other word found in a series of special dictionaries. If your password is considered too obvious for one of these reasons, it will be rejected and you will need to find another.

Just in case you are wondering how on earth you will find an acceptable password try something like a combination of two or three short but unrelated words with some numbers added (e.g., the3you7not6), or remember a phrase and take the first letter of each word in the phrase with numbers added to form your password. For example, taking the phrase ‘The cat sat on the mat’ plus some numbers would give ‘t3c4s5o6i7m’. Your password should also really include some capital letters and the other non-alphabetic characters that can be typed. For further details about passwords see: http://tsg.cs.ucl.ac.uk/basics/faqs/general/

It is a very good idea to change your password every few months or so. Also, change it immediately if you think that someone else has found out what it is.

If you forget your CS password visit the Helpdesk and you will be given a new one. And remember that you really have CS two passwords, one for Unix and one for Windows, so don’t get them confused!

You must NOT use any other persons account.
You must NOT allow someone else to use your account.
NEVER tell anyone else what your password is.

Any attempt to break the security system by any means, or any attempt to use Computer Science facilities to break into other computers, is treated as a serious offence. Discovery can result in the suspension of your account and, possibly, suspension from your degree course.

3.2.2 CS v. ISD User Accounts

Your user account created by the CS department is for CS services only. You will have another and completely separate user account for UCL’s Information Services Division (ISD) computing service. Your ISD account will have a different username and password. While much of your academic work for CS can be done using CS services or your own machine, you will need to frequently use ISD services as well, in particular the email service, the Portico student information system and the Moodle on-line learning system. So, make sure you remember both usernames and all passwords. Don’t get them muddled up!

ISD has its own system and requirements for managing passwords. For tasks like changing your password see https://myaccount.ucl.ac.uk. Note that you need to register your mobile phone number to use the ISD computer account services, and to reset your password. If you don’t have a mobile phone talk to the ISD helpdesk.

Detailed information and documentation about using the ISD services is available on the Web (http://www.ucl.ac.uk/isd) or from the ISD Service Desk (http://www.ucl.ac.uk/isd/help) on the ground floor of the DMS Watson Science Library (this is the building to the right of the MPEB when facing the MPEB entrance doors).

3.3 General Use of the Lab Computers

It is reassuring to know that, during normal use, you cannot damage a lab computer in any way by pressing the wrong keys, or by making mistakes when using it (typically you will just hear a beep or see an error message).

There are several things, however, which you don’t need to do:

- Computers or printers do not need to be switched on or off. This is in contrast to what you are probably used to, particularly with your own computer, but is essential to ensure that computers are not damaged and information is not lost. When you have finished using a computer you do not need to switch it off. If a computer or printer is switched off there is probably a good reason for it being out of use, so leave it alone!

4Far too easy to guess!
Computers should not be arbitrarily rebooted using hardware resets or software controls. It is not possible to do this by accident, so if this caution does not mean anything at the moment it does not affect you. This applies to printers as well as computers. Multi-boot computers provide a controlled way of logging out and then restarting with the selected operating system. You will find learn how to do this if and when you need this facility.

Do not change any configuration settings on computers and printers, or unplug any cables. A computer or printer may have a panel of control buttons or switches, which should not be touched. If a piece of hardware is not responding normally, report the problem to the Helpdesk.

If you discover any faults with any of the equipment in the department, send an email message to request@cs.ucl.ac.uk to report the problem (use of email will be covered later). Describe the symptoms, the location and which item is involved. Alternatively, or in case of a more urgent problem, phone the Helpdesk using the number 372805, or visit the Helpdesk in person in room 4.22 on the 4th floor (normal opening hours are 0930-1700 Mon-Fri). Internal phones can be found in all the computer labs.

### 3.4 Logging In

When you first approach a lab computer you might find that the screen is dark. If so, pressing a key will light the screen up, revealing a login screen displaying a login prompt. In order to access your account you go through the familiar login process of entering your username and password. If you enter your username or password incorrectly without realising it, the computer will reject your attempt to login and you will need to try again. If you repeatedly fail to login, the computer may prevent further attempts for several minutes; this is to reduce the risk of someone else trying to guess your password to gain access to your account.

Once you have correctly entered your username and password the computer will initialise your login session and display the appropriate desktop for you to use.

### 3.5 Logging out

After you have finished using a computer you need to logout – the inverse from logging in. This is usually done via a pop-up menu of some sort or via the Start Menu in Windows.

When you logout your desktop will disappear and be replaced by the login prompt display ready for the next user. You don’t have to turn the computer off; just leave it running.

If you find a machine where someone has forgotten to logout, then logout on their behalf (but make sure they have not simply left the room for a couple of minutes!). Please NEVER use another person’s account at any time. UCL is obliged to deal strictly with those that abuse computer facilities, especially electronic mail.

### Part II

#### The Web

The Web is an essential source of on-line information for your studies and you will need to make regular use of a number of UCL websites, in particular the CS department’s site and the services on the main UCL site. We hope you are already expert at using the web, so won’t explain how here!!

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5The Helpdesk is open during normal working hours and is staffed by members of the Technical Support Group (TSG). Further information can be found on the web at: [http://tsg.cs.ucl.ac.uk/index/](http://tsg.cs.ucl.ac.uk/index/).
Please use the Web responsibly. Access is provided to you on the assumption that you will use it for genuine academic purposes. Yes, there are all sorts of bits of dubious information that are easy to get at, some of it illegal in this country. Do not attempt to access it – if you are caught UCL will act quickly to stop you, with suspension likely to be the result. It is possible to waste a great deal of time browsing around the web! Always give up a machine to someone who has real work to do.

4 UCL’s and Searching

The URL (Uniform Resource Locator) for the Computer Science website is: http://www.cs.ucl.ac.uk/. The ‘http:’ element denotes the communication protocol, while the rest specifies the location of a resource (content), which is mapped to a web page, image, application, service or some other piece of information. The resource location information starts with the name of a web server and is optionally followed by a named resource on that server. For example: http://www.cs.ucl.ac.uk/people names the ‘people’ resource on the default departmental web server ‘www.cs.ucl.ac.uk’. The ‘people’ resource is actually a dynamically generated web page created by a content management system running on the server.

The key to making good use of the web is to learn how to search efficiently, and using facilities such as your browser’s bookmarking system to keep track of the important pages you find as you browse. We assume you know how to search using Google or other search engines, but do take the time, if you haven’t already, to really find out how search engines work and how to construct effective searches. Staff are frequently emailed questions that could have been answered much more quickly by a proper web search!

4.1 Student and Teaching Support Pages

The home page for Computer Science student information is at: http://www.cs.ucl.ac.uk/current_students/

It contains links to all sorts of teaching related information relevant to your degree. This includes syllabus information, general documentation, the student handbook, and lots of other useful stuff. Make sure you have a good look around so that you know where to find things.

You will find that lecturers put a large amount of teaching information onto the web, particularly on the UCL Moodle system (this will be introduced in lectures). Also, use the web to search for other information on the subjects you are learning about.

If you have suggestions about the content of the student support web pages, things that are missing or additional items that should be added, please email the Departmental Tutor (G.Roberts@cs.ucl.ac.uk).

4.2 Portico

The main UCL web site links to an extensive set of web pages and services that you should be familiar with as they hold information about many aspects of UCL and its rules and regulations. One set of pages you should be familiar with are those for current students at: http://www.ucl.ac.uk/students, and you will also need to use the Portico system, which has the URL: https://www.ucl.ac.uk/portico.

Portico is the system that holds the student records for all UCL students. For you individually, this includes your registration information, which modules you are taking and, when available, your results. It is important you know how to access and use Portico student services.

Your personal contact details are kept in Portico (address, phone number, email address, etc.) and you need to keep this information up to date. If the department or UCL needs to contact you the Portico information will be used. If
it gets out of date you risk missing important communications. When your address or phone number changes, then
don’t forget to update your Portico record.

To enter Portico you must first login as directed on the Portico home page. Logging in requires your ISD username
and password, not your CS ones. Once logged in you will see the main index page listing the various facilities avail-
able to you.

If you are an undergraduate, or in some cases a postgraduate student as well, you will need to use Portico to select
and register for your option modules (i.e., modules you are allowed to select from a range of choices). You will be
given more detailed information on how this works as needed.

4.3 Moodle

You should also make yourself familiar with the Moodle on-line learning system (see http://moodle.ucl.ac.uk), as
this will be used by lecturers to support their modules, and you will be making a lot of use of it. Each module you
take will have its own Moodle site, and you will either be automatically enrolled on that site or be given the password
allowing you to enrol yourself. Being comfortable with using Moodle is going to be essential\(^6\), as most, if not all, the
information needed for a module will be on Moodle. In addition, most coursework is submitted on-line via Moodle.

Moodle is another core UCL service that you use your ISD login to access, rather than your CS account.

4.4 Your Own Home Page

If you browse around the local CS web you will find home pages set up by staff and other students. My home page,
for example, can be found at:
http://www.cs.ucl.ac.uk/staff/G.Roberts
(it has a specially commissioned photo of me looking nearly normal!) Substitute the names of other staff members to
see their pages.

You too can set up your own home page – find the page on the web that tells you how!\(^7\)

Part III

Communications

5 live@UCL Services

5.1 Email

Electronic mail (usually called email)\(^8\) is a vital communication mechanism within UCL and especially in the CS
department.

\[\text{It is absolutely essential that you read your email regularly since all important communication is sent}
\text{this way. In particular, information about tutorials, timetable changes, examination registration, special}
\text{events and requests for meetings are all sent by email. Since everyone is expected to read email}
\text{regularly, few people look kindly on failure to read email when it is offered as an excuse for failure to}
\text{know or do something.}\]

\(^6\)Moodle is much easier to learn by using it than by attempting to describe it here! However, there is extensive documentation available via the
Moodle website if needed.

\(^7\)Hint: try the Helpdesk pages.

\(^8\)Old fashioned letter post is called ‘snail mail’.
You will be using the live@UCL email service managed by ISD, see:
http://www.ucl.ac.uk/isd/services/email-calendar
It can be accessed via a web-based interface or email clients including Thunderbird, macOS mail and Outlook. Mo-
BILE devices (iOS and Android) are also supported via Exchange server access. There are full instructions on how to
setup and use email available from the ISD website, and if needed various introductory sessions run by ISD. There
are a number of advantages to using Microsoft Outlook as your email client, as it provides the best support for the
email and calendar services, and is available on a good number of platforms.

5.1.1 Calendar Service
live@UCL also provides a calendar that is integrated with other UCL services, including timetabling. Again go to the
ISD website to find out how to setup and use the calendar. Like other core UCL services the calendar is something
you do need to start using, even if you currently use a different calendar service for your personal calendar.

5.1.2 Microsoft Office
Students also have access to Office 365 via live@UCL, meaning that you get free access to Word, Excel, Powerpoint
and Outlook for Windows and macOS. This includes both the desktop applications and the on-line versions. See
http://www.ucl.ac.uk/isd/services/comms-collaborate/office-professional-plus

5.2 Using Email

5.2.1 The Email Message Header
Each email message has a header\(^9\) which tells you:

- the name and email address of who sent you the message (the from: field),
- the email addresses of who else the message was sent to (the cc: field),
- when the message was sent (the date: field),
- what the message is about (the subject: field).

The body of the message, containing the message text follows the header. Always fill in the subject field with a short
but relevant description of the message content, to avoid your emails looking like spam.

Note that all messages include the name of the sender, so it is not possible to send anonymous email in normal usage.

5.2.2 Email Addresses
Every UCL student has a live@UCL email address. These have the pattern:
firstname.familyname.year@ucl.ac.uk
For example:
Jane.Bloggs.12@ucl.ac.uk
The year is the year you start at UCL and remains the same throughout your entire time at UCL. All UCL email
addresses have to be unique, so if your firstname.familyname.year is already in use then your address will use a
variation based on the same theme.

An email address consists of the email name on the left hand side, followed by an ‘@’ symbol (pronounced ‘at’) and
then the location address on the right hand side. The location is a sequence of domains (places) separated by dots.
ucl.ac.uk means UCL within the Academic Community of the United Kingdom.

\(^9\)Full length email headers can look quite confusing at first sight – this is because they are confusing...
A number, but not all, of the Computer Science staff use CS email addresses of the form j.bloggs@cs.ucl.ac.uk as their default email address, rather than the live@UCL format. However, all staff also have live@UCL staff email address, which have the form firstname.familyname@ucl.ac.uk. Email can be sent to staff using either form of the email address. At the current time there is a transition under way whereby all UCL staff will move to using standard live@UCL email addresses, so you may see some changes during your time at UCL.

5.2.3 Virus Checking and Spam

Email is a notorious source of spam, viruses and dangerous attachments. All email messages will be scanned before you receive them to check for viruses or spam (junk mail). Some spam email messages may be removed entirely before being delivered to your inbox, otherwise problem emails will be marked with tags like {SPAM?} or {VIRUS?} at the start of the subject line in the message header, and any dangerous content will have been removed. Such messages can then be deleted without having to read them if you make use of email filtering (filtering in your email client may be on by default so you may not see spam email at all). If you are expecting an email and it doesn’t appear, it is worth checking your spam or junk email folder, if you have one, to see if it has gone there.

If you are emailing staff in the department make sure that you don’t include anything that makes your email look like spam, otherwise it will not be read and will most likely be deleted automatically without being seen at all. If you email attachments like Word documents, use a virus checker to check them before you send them. Also when emailing staff please use your live@UCL email address so it is clear that the message is coming from someone within UCL.

If you find that spam email is becoming a problem (for example, due to volume or offensive messages), visit the ISD Helpdesk and ask for assistance.

Neither the Department or UCL will tolerate the abuse of electronic mail. No abusive or obscene mail should be sent either within the department or outside of it. Never try to send email using someone else’s account and remember all the email you send has your name attached to it.

5.3 Programme Mailing Lists

A mailing list allows a message to be sent to a group of people without having to type in a long list of email addresses. The list has its own email address and holds a collection of email addresses of people who are members of the list. When a message is emailed to the list it is automatically forwarded to all the email addresses held in the list.

There are a number of mailing lists in use in the department, some of which you will be added to automatically. For example, first year undergraduate students will be added to the list 1styr@cs.ucl.ac.uk and MSc Computer Science students to mscs@cs.ucl.ac.uk.

These lists are very useful for sending important messages to a large group of people. For example, if a first year lecture is cancelled a message can be emailed to ‘1styr’ and be received by all first year students. You will only receive email from mailing lists and are not able to send email to them.

5.4 Module Mailing Lists

Each module you take will have a Moodle site. Moodle provides its own user management and email list system, and messages concerning a specific module can be sent to you via Moodle, arriving on your live@UCL email account. You will automatically receive email messages sent to a module’s Moodle News Forum, so you don’t have to take any special action to get module emails. The messages are archived on the forum and can be read at any time, so if you lose or delete an email you can still go back to Moodle to read it again. Such messages can include changes to lecture times or locations, and information about coursework deadlines. You must make sure that you read all the
messages as they are taken as definitive statements on what is happening on a module.

| It will be assumed you read all messages on all the mailing lists for all the modules you take. |
| No excuses are accepted for not seeing and reading such messages! |

5.5 Using Email to Report Faults

The department maintains two email addresses that can be used to send an email reporting broken equipment, software problems and other issues, and for obtaining help from the Helpdesk. These are:

- **request@cs.ucl.ac.uk** – this serves two purposes. The first is to report any broken computer equipment. Make sure you include details of the equipment, location and fault in the message. The second is to request help from the CS Helpdesk.

- **facilities@cs.ucl.ac.uk** – to report any problem with the fabric of the building, broken furniture, faulty lights or safety issues.

Please report any faults as soon as possible, as they will then be fixed sooner. When requesting help from the CS Helpdesk, bear in mind that only problems to do with the department’s computing facilities can be dealt with.

Part IV

Starting with Unix

6 Getting Started with Unix

A computer essentially consists of a processor together with associated temporary data-storage (memory), a larger amount of more permanent storage (filestore), a network interface and some means of communicating with the user (keyboard, mouse or trackpad, and screen). The processor executes, or runs, programs that control what the computer does. The core software that manages the basic operation of the computer is called the operating system. It provides key services to the user, allowing the user to interact with the computer, to access equipment such as printers, and to run application programs (such as word-processors and so on).

Lab computers used in the department provide access to various versions of the Unix operating system, in particular several of the popular Linux variants and macOS on Apple Mac machines. Strictly Linux is not Unix but looks and behaves in a very similar way. We will not worry about the differences in this document and just refer to Unix. The main advantages offered by Unix are its flexibility, robustness, security, ease of management, support for experimentation and ability to support fully networked multi-user computing. As a Computer Science student it is important that you learn about and study Unix as it embodies many core concepts and ideas that you need to know about.

Unix has been in use since the early 1970’s, so has a long history. Many different versions of Unix have been developed and it is supported on many kinds of computer. Linux is, in Unix terms, a more recent implementation of the operating system originally designed to run on typical PC hardware. These days the core operating system on the overwhelming majority of hand-held devices such as smartphones and tablets is derived from Unix or Linux (a variant of the macOS version on iOS devices and Linux on Android). Although we run a number of versions of Unix and Linux in the department, the features described in this document are common across all versions, so that all of what follows will be applicable to all of our computers running Unix.\(^\text{10}\)

\(^{10}\)Another widely used Unix variant is BSD Unix (BSD stands for Berkeley Software Distribution). Although we don’t support BSD on lab computers, it is worth finding out more about it.
As the Unix operating system was originally designed by programmers for their own use, it has lots of powerful features for the experienced user. Unfortunately, it can appear also cryptic and slightly intimidating to beginners; but Computer Science students are tough enough to cope!

Some lab computers may run a version of Unix as their default operating system but Linux services can be also be accessed from computers running Microsoft Windows as their default operating system via the department's virtual computing service. In fact, the virtual service can be accessed from any lab computer or your own computer, using either remote desktop or Virtual Private Network (VPN) software, or via a web browser. Once you are logged in, the virtual machine’s desktop will appear in a window and can be used as normal. Instructions on how to access the virtual service will be given as needed during normal teaching or you can find the information on the Help Desk web pages.

6.1 The Unix Desktop

To make Unix easier to use many versions make use of a windowing system, giving a user interface based on the now universal desktop metaphor made familiar by other operating systems such as macOS and MS Windows. Windows are displayed and managed by a Graphical User Interface (GUI) and desktop manager. Linux-based systems often use the X Window System\footnote{Unix gurus insist that X11 is referred to as the X Window System (no plurals, no hyphens). You can have fun annoying them by talking about X-Windows, Windows and other such combinations but make sure you have a good escape route. While we are on the subject, macOS used to be called OS X, which is OS ‘Ten’ not OS ‘X’. The ‘X’ is a coincidence not a reference to X11. Now that OS X is macOS the X problem should go away.}, often referred to as just X (the letter X not ten) or X11, although times are changing and alternatives to X11 are more widely used. macOS has its own GUI and desktop manager but can run X11 as well.

After you log in, there will be a short delay while the computer sets up the default screen layout and desktop. The appearance will depend on the window manager that is selected as default on the particular machine you have logged into. Whichever version it is, you will see a familiar desktop with windows, menus and so on. An example of a basic desktop is shown in Figure 1 but there are plenty of variations. Modern Unix desktops actually look and behave like much like those of Windows and other operating systems, so no surprises here. Dig below the surface, however, and you start to see the real power of Unix. Experiment and try things out!

![Figure 1: A typical Unix desktop](image)

Figure 2 shows a Unix desktop with a few windows open. Each window you see on the screen effectively acts as an interface to a program running on the computer. The contents of the window and the way it is used depend on the program it is associated with. Notice that the desktop in Figure 2 includes two large windows displaying text.
These are terminal windows\textsuperscript{12} and, as explained in the next section, they provide one of the most important ways of interacting with a Unix system.

\begin{figure}[h]
\centering
\includegraphics[width=\textwidth]{terminal_windows.png}
\caption{A Unix desktop with open terminal windows}
\end{figure}

6.2 Terminal Windows

One of the key differences when using a Unix-based computer is that a lot of interaction is achieved by typing commands using the keyboard rather than pointing and clicking with the mouse or trackpad. A terminal window displays a command prompt ready for the user to type in commands. Typically a prompt consists of the name of the machine you are using (e.g., khone) and possibly your user name.

When you wish to use a terminal window to enter Unix commands the window should be selected and the pointer placed somewhere within the window (it doesn’t matter where). The keyboard can then be used to type characters, which appear directly following the command prompt. A \texttt{<return>} key press will cause the characters typed to be acted on as a command to do something.

Note that when you see a pattern like \texttt{<return>} in this document it stands for the named key, in this case the Return key. The notation doesn’t mean type all the characters individually, just the named key!

Although this guide will continue to refer to the use of terminal windows, they are actually visual containers for something called a shell program or a Unix shell, so you may hear these or similar phrases being used. The shell program really does all the work and is quite sophisticated, as well as being configurable in many ways. The default shell program varies on different machines but most use either one called ‘csh (C shell) or more commonly another called ‘bash’ (Bourne Again SHell). You can actually start a new shell within an existing one by typing the command \texttt{csh} or \texttt{bash} into a terminal window.

A closer view of a terminal window is shown in Figure 3. Terminal windows can be opened using either one of the pull down menus available from the menu bar or from the right mouse button pop-up menu or equivalent (the exact location and contents of menus will vary between different variants of Unix desktops). A terminal window can be closed permanently by typing the command \texttt{exit} at its command prompt and pressing \texttt{<return>}, or using the close button on the window itself.

\footnote{Terminal windows are also often referred to as xterm windows, as in ‘X terminal’. In fact, those shown in the example desktop are another variety of terminal window, not xterms. If you want to see an xterm window just enter the command \texttt{xterm} followed by a ‘return’ key press and one will appear if included in the installation.}
Other programs can be run by typing their name at the command prompt in a terminal window (and not forgetting to press <return> of course). For example, the Firefox web browser can be started by typing `firefox&<return>`. You can also use a menu to run Firefox but often just typing a command is quicker than finding and clicking a menu option. Note that the ampersand (the ‘&’ character) in the Firefox command name is not a typo and has a specific meaning, which is to run Firefox as a new process and allow the shell program to display the next command prompt. If you omit the ampersand the command prompt does not re-appear until you quit Firefox, and the terminal window remains unusable while Firefox is running; try it for yourself.

### 6.3 Configuration Options

When you have experimented with the desktop for a while and gained confidence with using the computer you should continue to explore what else can be done with it. It is possible to do a great deal to configure the desktop and window manager to your own preferences and there are many people in the department who will help you to find out more about how to do this. In addition, there are a number of other things that can be done using the default configuration, such as moving text from one window to another (copying and pasting). Experiment and swap ideas to find out about these facilities.

Many people are perfectly happy with the defaults and find that they can achieve everything that they want to without ever changing the original set up. Please remember, if you do decide to customise your account configuration, that the department will not accept anti-social use of lab the machines. In particular, make sure that your configuration leaves the lab machine as it was when you found it after you logout. If you change the background image please remember that certain images can cause offence, so act responsibly.

At some point you will discover that your account contains a collection of ‘dot files’ that hold the configuration information for your user account (these are files whose names start with a `.`, such as `.uclcs-csh-options`). Dot files are not usually visible unless you explicitly want to see them. Do not change these unless directed to do so or you are confident you know what you are doing, as you are likely to discover that programs will apparently stop working, logging in or out fails, or the system becomes unpredictable. The Helpdesk staff will restore the default setup if you make mistakes but won’t appreciate the time they waste doing it!

### 6.4 Changing Your Unix Password

Changing your password was mentioned earlier but here is how to do it with Unix. Type the command `passwd` and press the <return> key. You will then be prompted to type in your current password (to prove you are the correct user). You will find that your password is not displayed on the screen as you type, preventing anyone else reading it (including you, so type carefully). Next you are twice prompted to type in your new password, with the second time...
being a check against mistakes, as you won’t see the characters you type on the screen. Press the `<return>` key after each password you enter, in order to let the computer know you have provided the password and are ready to proceed.

### Part V

#### Unix Fundamentals

#### 7 The Filestore

An important function Unix will perform for you is to manage your filestore. A filestore can be seen as a large filing cabinet in which all your electronic documents are stored. Each document is stored in a file which can be opened up to access the contents. As the computers in the department are all linked in a large network, you will have access to your files from any computer that you use.

Files are contained in directories, which are a bit like the drawers of a filing cabinet, but are rather more flexible. Directories can hold sub-directories, as if the drawers of a filing cabinet were like miniature filing cabinets in their own right, with new drawers inside them (the analogy gets a bit strained here but hopefully you get the idea!). Sub-directories, in turn, can hold their own sub-directories and this nesting can go to any depth required. The end result is that directories and sub-directories form a hierarchy or tree structure, so you often hear phrases like the ‘directory tree’.

All files and directories have names so that you can identify and work with them. A name can be any sequence of characters found on the keyboard, excluding some of the punctuation and other symbols. It is best to stick with meaningful names that denote what a file or directory contains, rather than more cryptic names. There is no practical limit on the length of a name but all the names in a given directory must be distinct; having two files with the same name in the same directory isn’t very useful...

![Figure 4: The Filestore Structure](image)

A terminal window is always working from the context of one of your directories\(^{14}\). When you first start with a terminal window it will be situated at your top level directory, called your home directory (see Figure 4). Your home directory is itself kept in a directory holding all the other home directories for students in the same group as you. That directory in turn is kept inside a larger directory for all students and so on. Therefore, your home directory is already some way down the directory tree. At the top of everything is the root directory. Following from this you can see that the entire filestore for the whole department is organised as a single giant structure (an upside-down tree). You can see the same directory tree when using Windows as well, so you can access all your files and directories from whichever operating system you are using.

---

\(^{14}\)Strictly speaking the shell program running inside the terminal window is actually in control and determines the current directory. However, we will simply stick to referring to the terminal window.
The following subsections introduce the core Unix commands that allow you to work with the files and directories in your filestore. Each command is typed in at a terminal window prompt. Don’t forget that each command you type should be followed by a press of the Return key, shown by `<return>` in the text. If you don’t press `<return>` nothing will happen!

When looking at Unix command descriptions in the following sections, note that command names are in **bold**, while components given in *italics* are command arguments that should be replaced with the specific text you want to apply the command to, typically a file or directory name. Also make sure the pointer is pointing inside the window you want to use. If no text appears as you type (and the machine keeps beeping) the cursor is probably in the wrong place.

### 7.1 Listing File and Directories

To see the contents of a directory use the `ls` command which stands for list. If you type:

```bash
ls <return>
```

then the names of the files and sub-directories (if any) stored in the current directory for that terminal window will be listed. Notice that different terminal windows can have different current directories, but any changes you make to your filestore will affect the filestore for all the terminal windows, since they are all viewing the same single global filestore.

When using commands like `ls` you will find that Unix is not very verbose in its response to your commands, and will generally reply with the minimum amount of information. If no reply is needed at all, none will be displayed and you will simply see the command prompt immediately reappear.

The command:

```bash
ls -l <return>
```

uses the `-l` flag (that is the lower case ‘l’ character and there is a space between the `ls` and the `-l`) to tell the `ls` command to list the directory contents in long format. This means that information such as the size of a file, the date it was last changed or created and the file’s owner are displayed. All files have an owner identified by their username, so all the files you create should have your username attached, as you will be the owner. In general you can only view or edit the files that are owned by you (file ownership will be explained in Section 7.10 page 25).

If you apply `ls` to a directory name, the files in the directory will be listed. For example:

```bash
ls docs <return>
```

will display the contents of the `docs` sub-directory (assuming it exists).

By default `ls` doesn’t distinguish between files and directories when it lists them. If you use the `-p` flag then a ‘/’ character will be added to the end of each directory name:

```bash
ls -p <return>
```

It is quite common for `ll` to be available as an alias for `ls -l`, as `ll` is a bit more convenient to type. An alias is an alternative name for a command rather than a separate command in its own right. Aliases are set up and managed by the shell program running in the terminal window. There are plenty of on-line tutorials if you want to find out more.

### 7.2 Changing Directory

To move between directories, you use the command `cd`, which stands for change directory. For example:

```bash
cd coursework <return>
```

would change to the directory called ‘coursework’, providing that directory exists and is a sub-directory of the current directory. `ls` will then list the contents of the ‘coursework’ sub-directory. If the sub-directory does not exist you will see a simple error message similar to this:

```
cd: coursework: No such file or directory
```

(The exact form will vary with different versions of Unix.)

If you type:

```bash
cd <return>
```

with no argument, you will be taken to your home directory, useful if you are lost in your sub-directories and just want...
to get back to home.

If you wish to move from a directory to its containing or parent directory type:

```
cd .. <return>
```

The dot-dot stands for ‘the parent directory of the current directory’. Dot-dot is an example of the slightly cryptic notation used by Unix that is important to learn about to use Unix effectively.

While on the subject of dots, a single dot can be used as a shorthand for the current directory, so:

```
ls . <return>
```

is the same as `ls` on its own, and:

```
cd . <return>
```

means change to the current directory – a null operation!

### 7.3 Creating Directories

As you start creating and using files, you will also need to create directories to organise your files, before your file-store becomes unmanageable (like a filing cabinet with all the files stuffed in one drawer). This is done using `mkdir`, which stands for make directory. You need to give this command the name of the directory you want to make, and the directory will be created as a sub-directory of the current directory (which might be a sub-directory of your home directory if you have moved down through your filestore). The `mkdir` command has this form:

```
mkdir new-directory-name <return>
```

For example:

```
mkdir myDirectory <return>
```

will create a sub-directory called ‘myDirectory’.

Note that the notation `new-directory-name` means substitute a suitable directory name at this point – you don’t type the text shown. As mentioned earlier, the descriptions of many commands will use this style to show the additional arguments a command requires. Arguments always appear on the same line as the command name, so don’t press `<return>` until the entire command line has been entered.

The new directory name may consist of letters and numbers, and possibly the underscore character but must start with a letter. While you can use spaces in a file or directory name, it makes life difficult, since, by default, UNIX treats spaces as breaks between parts of a command, and you have to enclose names with spaces in double quotes to avoid your commands being misinterpreted.

### 7.4 Directory Path Names

If you want to know which directory a terminal window is currently accessing, the Unix command `pwd`, short for print working directory, will tell you. The reply will be a sequence of directory names with slashes to separate them (a slash is the forward-slash character `/`). This is how Unix refers to a long chain of directory names all the way from the filestore root. For example, the home directory of a user called ‘fred’ might be at:

```
/cs/student/ug/violet/2012/fred
```

This is called the full path name, or the absolute path name, and you can use a similar path name to access any directory in the filestore that you have permission to see. A user’s home directory name is always the same as that user’s username.

Following the same idea you can also have partial path names that locate a directory relative to your current location in the filestore (as we have already seen with the `cd` command). For example, if you are in a sub-directory of your home directory called ‘programs’ and you wish to list the contents of a sub-directory called ‘program_docs’ inside a sub-directory ‘documents’ of your home-directory, the command:

```
ls ../documents/program_docs <return>
```

will achieve it, by telling Unix that the directory to list is to be found by going up one level, the intial ‘..’, and then down

---

15 Don’t confuse forward-slash ‘/’ with back-slash ‘\’. Backslash is used for path names on non-standard operating systems like Microsoft Windows, but not on Unix systems.
into ‘documents’ and from there into ‘program_docs’.

Full or relative pathnames for files and directories can be used anywhere a simple file or directory name is expected, as illustrated by the ls example above. This means that you don’t have to change to a directory to affect the files it contains; pathnames can be used instead to reach the right location.

A path name displayed in response to pwd may include something like ‘/a/marine’ at the front\textsuperscript{16}, for example:

\texttt{/a/marine/cs/student/ug/violet/2000/fred}

These additions are not a real part of the path name and can be ignored (you should never use them when typing a path yourself). For normal use, the path always starts with ‘/cs’. Most of the parts of a path name are obvious, but you will notice a few parts, such as ‘violet’ or ‘orinda’, which are the names of machines where parts of the filestore are kept\textsuperscript{17}.

A useful shorthand in specifying path names is the character ‘\texttt{~}’ (called tilde) that can be used to specify the home directory of a user. For example, ‘\texttt{~maria}’ is the pathname for the user with the username ‘maria’, so:

\texttt{cd \texttt{~maria}} <return>

would, in principle, take you to maria’s home directory. In practice, however, another user’s home directory and its contents will be protected from access by other people, and you will not be able to change to that directory. This, of course, means that your home directory and its contents are protected in turn, so can only be accessed by yourself. Such security is an important feature of Unix and allows you to keep your files private.

Using ‘\texttt{~}’ on its own refers to your home directory, so you can use it with cd to get to your home directory:

\texttt{cd \texttt{~}} <return>

However, \texttt{cd <return>} does the same with less typing! More usefully, ‘\texttt{~}’ allows you to refer to files or directories via your home directory, for example:

\texttt{cd \texttt{~/documents}} <return>

means change to the sub-directory ‘documents’ of your home directory, regardless of the current location.

\texttt{cd /} <return>

will change to the directory at the top of the filestore (the root directory).

### 7.5 Wildcards

Various useful short-hands or wildcards, such as ‘\texttt{*}’, are available when referring to files or directories. ‘\texttt{*}’ can be used to match any number of characters in a name, so:

\texttt{ls \texttt{*prog}} <return>

will list all the files and directory names which have the sequence ‘prog’ somewhere in their name (in the current directory). The first star matches any characters before ‘prog’ and the second star any characters after. This means names such as ‘aprog1’, ‘aprog2’ and ‘xyzproggwe’ will all be matched.

\texttt{ls prog*} <return>

will list files and directories that begin with the sequence ‘prog’.

\texttt{ls *} <return>

will match all names in the current directory and gives the same results as just using \texttt{ls} on its own.

\texttt{ls -l} <return>

will do the same in long format, illustrating that command flags can be included on any command line. Long format means that more information is printed about each file, including access permissions (see section 7.10), who owns the file, the date the file was last changed and other information. For example:

\begin{verbatim}
-rw-r--r-- 1 jon staff 1383 2 Oct 2011 graphics.c
-rw-r--r-- 1 jon staff 350 2 Oct 2011 graphics.h
-rw-r--r-- 1 jon staff 370 1 Oct 2011 q1.c
-rw-r--r-- 1 jon staff 717 2 Nov 2011 q10.c
\end{verbatim}

\textsuperscript{16} '/a/marine' specifies that an on-the-fly connection to part of the file store, using a mount point, has been made – the departmental filestore is so big that an individual machine only wants access to small parts of it at any one time. Hence, as you access a file or directory the relevant part of the file store is made available.

\textsuperscript{17} These machines are called file servers and there are a large number of them. The whole filestore is not only big but distributed between the file servers.
Another wildcard is ‘?’ which matches any single character. For example:

```
ls prog? <return>
```

will match ‘prog1’, ‘prog2’, ‘prog3’, and so on.

### 7.6 Filestore Quotas

Each user is allocated a finite amount of filestore space, known as your filestore quota. When you log in you may see details of your current quota, including how much has been used, appear on the screen and also in the console window. It is important that you manage your filestore carefully to remain within your quota. If you use up your quota you will not be able to create or edit any more files. On some versions of Unix the command:

```
quota <return>
```

can be used show your current usage at any time.

The total amount of space you are currently using is found by adding up the space used by each file and directory. Filestore space is measured in terms of bytes, where one byte is equivalent to one character. File sizes are given in kilobytes or KBytes, where 1 kilobyte is 1024 bytes or characters. Use the command `ls -l` to list files and directories along with their sizes.

If you run out of filestore space and cannot work out what is using it up, then visit the Helpdesk and ask them to take a look. Web browsing, email and programming tend to create a lot of hidden files that use space without you really noticing.

### 7.7 Deleting Files and Directories

Deleting files and directories is an important activity if you want to manage your filestore and not exceed your quota. The `rm` command (short for remove) is used to delete files, while the `rmdir` command deletes directories. There is no undelete command for recovering deleted files, so once you delete a file or directory it is gone. Make sure you use `rm` and `rmdir` carefully.

Note, however, if you have a disaster it is usually possible for the Helpdesk to recover deleted files from the daily backup provided they existed on the day before you deleted them – contact the Helpdesk to see what can be done. Remember, however, any files created or edited during the current day will be permanently lost.

The command:

```
rm filename <return>
```

removes (deletes) the file named `file1` from the current directory. No query is made as to whether you really want to delete the file, it just gets deleted. So, again, be careful how you use this command, it gives you no second chances!

Multiple files can be deleted at one go by listing several file names on the same command line:

```
rm file1 file2 file3 <return>
```

will delete all the named files. Wildcards can also be used to delete multiple files using a single command, so:

```
rm *.txt <return>
```

will delete all files with names ending `.txt` in the current directory (sub-directories are not affected). When using a wildcard make sure that you really want to delete all the files that match, and you don’t accidentally match files you wanted to keep. Again, no second chances!

Note that the command:

```
rm * <return>
```

can be very devastating, as ‘*’ matches all file names in the current directory, and they will all be deleted. A common mistake is the intention to use a wildcard, for example:

```
rm *.class <return>
```

but accidentally type an extra space and end up with:

```
rm * .class <return>
```

18 Always think twice before pressing `<return>` when using `rm` – a good tip is to sit on your hands and carefully check what you have typed before pressing `<return>`!
The extra space (between the ‘*’ and ‘.class’) means that all files get matched and deleted.

The command:
```bash
rmdir directory_name <return>
```
will delete a directory if there are no files in it. To delete a directory and all the files it contains, first change to the directory, delete all the files in the directory using `rm`, change back to the parent directory and then use `rmdir`.

### 7.8 Other Useful Unix Commands

This section summarises some further Unix commands that you might expect to use as part of your everyday use of a Unix machine. There are also many other commands not covered here, the majority of which you will not need to make use of for some time, if at all\(^\text{19}\). Some people will be quite satisfied with the basic commands listed in this document but we would really encourage you to explore the command set and become as proficient as possible with using Unix.

- **date** – gives the current date and time.
- **w** – lists who is currently logged in to the computer you are using and also gives numbers indicating how busy the machine is.
- **whoami** – returns the username of the current user (i.e., your username).
- **cp file1 file2 <return>** – copies `file1` to a new file called `file2` (remember, you replace `file1` and `file2` by the actual file names you are using). `file1` is not destroyed, but `file2` will be if it already exists (with no warning, so beware). The file names can be specified with a full or relative path name if the source or destination are not in the current directory. If a path is specified that gives a directory but not a filename as a destination, the file is copied into the directory using the same name. For example:
  ```bash
cp ~june/programs/example . <return>
```
  will copy the file ‘example_program’ from june’s sub-directory ‘programs’ into the current directory, giving the copy the same name (the dot is shorthand for the current directory, where you were when you typed the command).
- **mv file1 file2 <return>** – the move command changes the name of `file1` to `file2`. If a path name is given then the file is also moved (not copied) between directories. If the destination specifies a directory, but no name, then the file is moved with its current name. If `file2` already exists it will be replaced and the original will be lost.
- **more file <return>** – allows you to display the contents of a text file in the terminal window. You can page through files using the space bar and return key. Although this command will attempt to display the content of any file it is only useful for files that actually contain plain text. If you try to display the contents of a file that doesn’t contain text (and contains binary data) you will see lots of strange characters but no harm is done. Hit the ‘q’ key to return to the command prompt. Data represented as plain text is widely used in Unix, so the more command is more useful that you might think.
- **cat file <return>** – the cat command is like `more` but displays the contents of a text file without pausing. It basically just copies the content of the file to the screen, so for a long file the content rapidly scrolls out of the window. Cat is actually a venerable Unix command that is very useful when you need it.
- **clear <return>** – clears the terminal window, leaving only the prompt displayed at the top.
- **du <return>** – this command will display details of your filestore usage by displaying a list of all your directories and the amount of space the files contained within them are using. It is useful for finding out where all your filestore space has gone to.
- **df <return>** (or `df -k <return>` on some machines) – this will tell you how much space is in use or still available on areas of the filestore as a whole that you have access to, rather than just your personal filestore. These areas are shared amongst many users, so don’t assume all the spare space will go unused! Typing the command:
  ```bash
df . <return>
```
will display the amount of space on the local filestore available to your particular user group.

\(^\text{19}\)Asking more experienced users is a good way of finding out whether a specific task that you want to carry out can be done easily using unfamiliar Unix commands.
- **find** – this command is used to search for files and directories. It has many flags and options, so we’ll provide only a short introduction here. The structure of a `find` command can have up to three parts:

```
find where_to_search selection_criteria action_to_take
```

Not all parts need to be used, so this use of `find` prints out the contents of the current directory and all sub-directories:

```
find .
```

Or you can specify any directory to start in:

```
find ~/coursework
```

This will list everything in the ‘coursework’ directory, plus sub-directories, in your home directory. Rather more useful is to search for a file with a specific name. This is done with the `-name` criteria flag:

```
find -name ~/coursework ex1.c
```

This will list any files with the name ‘ex1.c’ found in the ‘coursework’ directory. There are many more things you can do with `find` so check the documentation or search for a tutorial on the web. As one last example, here `find` is used to find all the files that have been changed in the last hour:

```
find ~/coursework -mmin -60
```

As well as commands like those just listed, it is also possible to type combinations of keys that have interesting effects. In particular, the technique of holding down the Control key\(^{20}\) and typing another character is often used. For example:

- **Ctrl-C** – will immediately terminate any command running in a terminal window (Ctrl-C means hold down the control key and type the character ‘c’, in lower case). Once a command is terminated it cannot be restarted; you have to retype the command again. Typing Ctrl-C can be useful in an emergency if you type the wrong command. However, interrupting a command can leave things half done.

- **Ctrl-Z** – will suspend a command running in a terminal window. A suspended command can be restarted later by typing the command:

```
fg <return>
```

Beware of typing **Ctrl-S**. This will cause output to the terminal window to be suspended and so it looks as though it may have stopped working. Typing **Ctrl-Q** should get it going again. If a terminal window doesn’t appear to be responding it is often worth remembering to try **Ctrl-Q**.

### 7.9 Useful Short-cuts

There are numerous useful short-cuts that can make using Unix commands quicker and easier. One of the most useful is what is known as **filename completion**. This means that you can type part of a filename or pathname, press the Tab key\(^ {21}\) and an attempt will be made to fill in the rest of the name automatically, saving you the effort of having to type it. For example, if you have a file called ‘myFile’ in your current directory, then you could type:

```
ls my <Tab>
```

Providing no other file name starts with ‘my’, the result of pressing Tab will be the characters ‘File’ appearing on the command line, to complete the name ‘myFile’. If there are other names starting with ‘my’, then as many additional characters as possible are added provided they are common to all the names, leaving you to finish off by typing the rest of the characters for the name you actually want. This means that if another file called ‘myFirstFile’ exists then pressing Tab will result in ‘myFi’ but not a complete name, as ‘myFi’ is common to both names. Rather usefully in this situation, pressing Tab again will also list the names of the matching files available, so you can see what is there.

You can use Tab as many times as you like when trying to complete a name. So, in the case above, after you had got to ‘myFi’, you could type ‘r’ followed by Tab to proceed. This would result in ‘stFile’ being added to complete the file name ‘myFirstFile’. If no completions are possible you hear a beep. Experiment with this to become familiar with it.

Another couple of useful short-cuts are associated with the **history** command. When you use a terminal window, the previous commands are remembered in what is known as the **history list**. Typing the command **history** will display the list and you will see a numbered list of the commands you have been using.

---

\(^{20}\) The Control Key is usually marked as Ctrl on the keyboard.

\(^{21}\) On some machines you may need to use the Escape key (Esc) rather than Tab.
If you want to repeat the last command you typed (when you are programming this is something you quite often need to do), then typing:
```
!!<return>
```
will repeat the last command on the history list. This can save a lot of fiddly typing!

Even better, usually the history list can also be accessed using the arrow keys. Pressing the up and down arrows will move up and down the history list, making the use of !! a bit redundant. Also a command line can be edited by using the left and right arrow keys to move backwards and forwards along the command line. Characters can be added and deleted. This is useful if you have a long command line and make a typing mistake, as you don’t have to retype the whole command.

You can use `!<number>` where `<number>` is the number of the command in the history list you want to perform again, so you jump directly to a command used some time ago if you know what number it has.

A more useful variation on this is `!character(s)` where character(s) are one or more characters forming the initial part of a previous command. When used, the first command matched by working up the history list will be performed again. For example, `!!` might match the last `ls` command you used. A final touch is that you can append additional arguments to a repeated command. For example, if you have used `!!` to repeat the last `ls`, then you could type `!! -l` to actually perform `ls -l`.

Again, spend some time experimenting with these features to get used to them – they do save a lot of time.

### 7.10 File Access Permissions

Each file and directory has an owner and set of access permissions. You can access a file or directory (i.e., read or write to it) only if you are the owner or if the owner grants you the required access permissions. If you try to read or write a file that you don’t have access to, you will see an error message saying ‘Access denied’.

Access permissions are split into three categories:

- permissions for the owner – ‘u’,
- permissions for people in the same group as the owner – ‘g’,
- permissions for everyone else (the others) – ‘o’.

Users are put into groups (such as ‘staff’ and ‘1styr’), which identify the kind of user they are. You can use the `groups` command to find out your group(s).

There are three principle kinds of permission in each category\textsuperscript{22}:

- **read** permission, allowing the file to be read,
- **write** permission, allowing the file to be written to,
- **execute** permission, allowing the operating system to try and run the contents of the file as a command or program, or when dealing with a directory, allows the user to change to that directory.

If you use the `ls -l` command you can see the access permissions for the files and directories. For example, you might see a file listed like this:
```
-rw-rw-r-- 1 derek 64 Aug 19 16:50 myfile
```
At the beginning of the line you can see `-rw-rw-r--`. The ‘r’ and ‘w’ characters indicate read and write permissions. Looking at the permissions more closely they can be broken down as shown in Figure 5.

The first character is used to indicate a directory if the character ‘d’ is present, otherwise the entry is for a file. The next three groups of three characters are used to denote the read, write and execute permissions for the different categories of owner, group and others.

\textsuperscript{22}There are actually more than three but the others are less often used.
It is possible to set any combination of permissions (including denying yourself read or write permission!). Permissions can be changed using the `chmod` command:

- `chmod o+r file_or_directory <return>`: makes the selected file or directory readable by others but not writeable. The ‘o+r’ argument means ‘others add read permission’. ‘g+rw’ would mean ‘group add read and write permission’.
- `chmod o=rw file_or_directory <return>`: using = simply sets the permissions exactly as specified, rather than adding them. The ‘o=rw’ means that others will be able to read and write the file or read or write to files in the directory (subject to the permissions on the individual files).
- `chmod o-r file_or_directory <return>`: makes the file or directory unreadable to others (hence, the - character).
- `chmod o+w file_or_directory <return>`: will allow other users to write to the file or directory.
- `chmod u+x file_or_directory <return>`: adds execute permission to the file for the owner (you) or, for directories, allows access to the directory contents.

You can alternatively use an octal (base eight) number to specify the permissions. For example:

- `chmod 664 file <return>`: sets the permissions to -rw-rw-r.

Check the on-line manual pages (see section 7.11) for all the other options.

If a directory is readable it means that its contents can be seen (e.g., listed by the `ls` command). If a directory is writeable it means that new files or directories can be created in the directory. It is a good idea to make sure that your home directory is only accessible (readable and writeable) by yourself. This can be done by changing to the directory above your home directory (use `cd ..` to get there from your home directory) and then doing `ls -l` to see all the directory permissions. Your home directory will have the same name as your login name and you should be able to see the access permissions at the start of the line. The permissions look like ‘drwx–x–x’. Notice the ‘d’ for directory and the ‘x’ that a directory needs to allow access to it. Be very careful if you change these permissions, as you risk giving others access to your files.

### 7.11 Manual Pages

A manual page gives a detailed explanation of a command. You can use the `man` command to display a manual page in a terminal window and find out more about a command. All commands have many more options than are discussed in this guide, so it is always worth a look.

- `man command_name <return>`: gives information about a particular Unix command (the manual page) if it is available. If you don’t know the exact name of a command then try:
- `man -k search_word <return>`: ‘-k’ is another example of a flag and in this case it modifies the behaviour of the man command. Many commands have flags that haven’t been described in this document. They can be discovered by looking at the manual page for the command. In this case, the argument `search_word` is any word that might be relevant to the behaviour of the command you want. For example:
- `man -k print <return>`

---

Real Unix users always use the octal alternative!
would give a long list of commands relevant to printing.

The **man** command gives access to a large amount of information. Try using `man man` to find out more about the manual command itself.

It is worth the effort of learning how to use **man** and other tools, as most of the information you need about using Unix is available on-line. There are also many web-based tutorials and guides to Unix.

### Part VI

**Editing Text Files**

#### 8 Editors

One of the most important things you will use the computers for is to create and edit text files, in particular the source code for all the programs you will be writing. All this typing and editing means that you really need to be proficient at using both the keyboard and all the different editor programs you will come across.

When programming you will often be using a specialised editor embedded within an integrated programming environment (IDE) such as NetBeans or Eclipse. These will be introduced in the taught modules as needed, so won’t be covered in this document. Instead, we will focus on more basic text editing, as it is an important activity when using Unix. You will find that a lot of the editing commands introduced in the following sub-sections also work on the command line when entering commands, and are supported by editors in the IDE’s.

##### 8.1 Text Editors

A text editor allows you to enter text, rearrange and correct it, store it in a file and later retrieve it for further editing. One of the most widely-used general purpose editors on Unix systems is called Emacs, and its basic operation will be described next.

There are other text editors available, including Nano and Vi, that may be familiar if you have used Unix before. If you are used to using editors or word-processors on PCs or similar machines you will find that Emacs looks very different and feels quite basic. But appearances can be deceptive. Emacs is a typically Unix tool, designed for experienced Unix users with a huge amount of power hidden below the surface.

##### 8.2 Emacs

We recommend that you immediately start using Emacs as your default text editor. There are several distinct versions of Emacs available including GNU Emacs and XEmacs. It has also been ported to run as native OS X and Windows applications. Some versions of Emacs supports the use of the mouse or trackpad and include features such as a menu bar at the top of the window, scroll bars and cut/copy/paste. However, many expert users will control Emacs entirely via the keyboard as their preferred way of using it.

Emacs is definitely the ‘real thing’ – a very powerful editor capable of doing just about any editing job and a lot more besides. If it doesn’t do what you want, you can modify or add to its code. If you like Emacs you will find that it provides facilities that are very useful for the programming modules you will be taking.

You can run Emacs by simply typing the command `emacs&` at a terminal window prompt or by using a pop-up menu item. Emacs appears in its own window (see Figure 6), allowing you to carry on using the terminal window to...
type commands (the exact appearance of the Emacs window will differ depending on the precise version installed on the machine).

![Emacs screenshot](image)

Figure 6: Emacs

You can find out a great deal about using Emacs by using the help menu (right end of menu bar) to access the help files and tutorials.

### 8.2.1 Basic Editing

To use Emacs you need to know about the following actions, and the commands used to make them happen:

- opening a file,
- entering and deleting text,
- moving around a file,
- copying, cutting and pasting text,
- searching,
- saving files and exiting the editor.

All commands can be given by using various combinations of key strokes. The following sub-sections will focus on the use of key commands, as using the mouse or trackpad and menus with Emacs is straightforward and doesn't need detailed explanation. You may want to skip over this material for now, in favour of trying out Emacs and getting a feel for what it's like.

Commands given via the keyboard fall into two main groups, control commands and escape commands. To enter control commands you need to hold down the Control key while typing the appropriate command letter. These commands are written using the form:

**Ctrl-V**

which means hold down the Control key and type the ‘v’ character. Note the capital ‘V’ does not mean typing Shift-V
Escape commands require you to press the Escape key (Esc) before typing the command letter or letters. These commands are written using the form: **Esc-V** which means press the Escape key, release it, and then press the ‘v’ key, using lower case.

A partially completed command can be cancelled at any time using: **Ctrl-G**

You will probably find the command sequences rather odd at first, but you will quickly get used to them. If you think a better editor exists it is up to you to go and find it!

### 8.2.2 Opening a File for Editing

The best way to use an editor is to start it up and then load files for editing as you need them. Try to avoid starting a new editor every time you want to edit a file. Typing the command **Ctrl-X Ctrl-F** (hold down the Ctrl key and type ‘x’ then ‘f’ as separate characters) will prompt you to type the file name (and path, if needed) in the command line at the bottom of the editor window.

Name completion is supported by typing a space after you have typed the first few letters of the filename (not Tab as used in the terminal window). As long as those letters identify a unique file name, the name will be automatically completed, saving you the typing effort.

If the file you want to open already exists in the current directory, the text in it will be displayed. If the file doesn’t yet exist, a new file is created and you start with an empty window.

When a file is open a status bar is displayed at the bottom of the window and a further line of text below it. The status bar displays information about the file, while the line below displays messages and acts as an input buffer for some commands that you type.

To enter text simply start typing. Text inserts at the text cursor position, which is the block shape that appears in the editor window (don’t confuse this with the desktop cursor or pointer). If there is text in front of the text cursor on the same line, it will move along in front of the text cursor as new text is added. The backspace key will delete characters to the left of the text cursor.

As you type in text you need to remember to press `<return>` at the end of each line. By default, when the end of a line is reached, new text simply appears on the next line, but you will see an extra line continuation character (a ‘\’ or backslash character) at the end of the previous line. This will be treated as a special character and won’t affect your editing, although you will find you cannot edit it yourself.

### 8.2.3 Moving the Text Cursor Around

The text cursor can be moved around the Emacs window, in order to position it so that text can be inserted, deleted, or corrected.

The most basic movements are one character up, down, left or right. These are achieved using:

- **Ctrl-B** – move one character back.
- **Ctrl-F** – move one character forward.
- **Ctrl-P** – move up to previous line, remaining in the same column if possible.
- **Ctrl-N** – move down to next line, remaining in the same column if possible.

\[27\text{If a capital 'V' is required you would see Ctrl-SHIFT-V.}\]
On most machines it is possible to use the arrow keys to move around as well, but these key combinations are widely used in other programs for editing text input, so are worth learning. Emacs also lets you point and click with the mouse or trackpad and use the scroll bar. At times the movement of the cursor may seem strange; where the cursor cannot remain in the same column because the destination line is not long enough, it will move to the end of the line, but if you then move to another line, which is long enough, the cursor will move out to the correct column again.

Other useful text cursor movements are:

- **Ctrl-V** – move vertically down one page (equivalent to the number of lines the editor window can display).
- **Esc-V** – move vertically up one page.
- **Ctrl-A** – move to start of current line.
- **Ctrl-E** – move to end of current line.
- **Esc-<** – move to start of file.
- **Esc->** – move to end of file (note that typing ‘<’ and ‘>’ require the shift key to be used).
- **Esc-J** – move forward one paragraph.
- **Esc-A** – move to start of sentence.
- **Esc-E** – move to end of sentence.
- **Ctrl-D** – delete the character in front of the text cursor.
- **Ctrl-K** – delete all text to the end of the line. This is the ‘kill’ rest of line command.
- **Esc-D** – delete the next word.
- **Esc-C** – delete the previous word.

It is also possible to jump to a particular line in a file, assuming each line is numbered sequentially starting from one: **Esc-x goto-line**, then enter the line number.

The current line number is also displayed at the bottom of the Emacs window. Note that a single line may wrap around and look like multiple lines in the Emacs window.

For a full list of similar key combinations (or key bindings as they are called) use the command: **Esc-X describe-bindings**

This will display the list in the editor window.

### 8.2.4 Searching and Replacing Text

Two commands allow the text to be searched for words and patterns:

- **Ctrl-S** will search forwards for a text starting from the current cursor position. The text to search for is entered at the prompt that appears at the bottom of the window.

- **Ctrl-R** will search backwards in the same way.

It is also possible to replace one piece of text with another. To do this, type **Esc-X replace-regexp**, then enter the text to be replaced (which will appear in the input line at the bottom of the window), type `<return>`, then enter the replacement text and type `<return>` again. The replacements happen throughout the text after the text cursor position.
8.2.5 Killing and Yanking

Killing and yanking allows text to be moved around in a file by deleting the text to be moved, moving the text cursor to the destination and then re-inserting the text.

To delete a large chunk of text, move the text cursor to the first character and use Ctrl-K to ‘kill’ the rest of the text on the same line. Repeated use of this command will delete a sequence of lines. These lines are stored in a temporary store called the ‘kill buffer’. It is important to note that if you move to a different place and delete further lines, then these newly deleted lines will replace the old lines, rather than be appended to them. Only lines deleted in a single sequence of commands will be appended together in the kill buffer.

Once you have deleted the text you wish to move, move the text cursor to the destination and then insert it by typing Ctrl-Y to yank back the text. The same text can be yanked back as many times as desired and in as many places as desired, so this offers a good way to copy text.

8.2.6 Marking Regions

A region is a chunk of text with a beginning and an end. The beginning of a region can be marked by typing Ctrl-Space (that is hold down the Control key and press the space bar). The end of a region is marked by simply moving the text cursor onto the character following the last character.

Once marked a region can be deleted by typing Ctrl-W or copied by typing Esc-W. In both cases the text in the region is copied into the kill buffer and can be inserted at another location using Ctrl-Y.

8.2.7 Inserting Files

It is often useful to be able to insert the text from another file into the file that is currently being edited. This is done using the command Ctrl-X Ctrl-I, which then prompts for the name of the file to insert. The text from the file is inserted at the cursor position. Note, that the text is copied so the original file will remain unchanged.

8.2.8 Saving and Exiting

When the document you are editing is complete, or you are ready to finish your current editing session, you may want to quit Emacs (but remember you can also leave it running and just load a new file to edit). At this point it is important to realise that the work you have done is only stored in a temporary store and if you quit Emacs without making the storage permanent then the work is lost. This can be useful if you have made changes that you subsequently decide you don’t want to keep, since exiting without saving the changes will leave you with the original contents of the file.

To save a file type the command Ctrl-X Ctrl-S. It is good practice to save a file every minute or so, in case of problems (e.g., power failure).

To exit Emacs type Ctrl-X Ctrl-C. If you have not saved the document you are editing the editor will display a message asking you to confirm that you really want to leave without saving. Respond with ‘y’ or ‘n’ appropriately.

And don’t forget, if you want to move on to edit another file you don’t need to quit Emacs. Instead, just load in the new file as explained earlier using CtrlX-Ctl-F. You don’t have to quit Emacs until you finish using the computer.

8.2.9 Buffers and Panes

Several files can be open for editing at any one time, by simply opening as many files as you want. Each file is placed in a separate buffer. A ‘buffer’ is the place where the file contents is stored in Emacs. There can be multiple buffers

---

28Unix terminology quite often relies on ‘killing’, ‘yanking’, ‘aborting’, ‘terminating’ and ‘executing’. This is because Unix developers are strange people. Don’t go into labs in the dark – if the grues don’t get you the Unix hackers who never sleep will.
each holding the contents of a different file other content being used by Emacs.

By default only one file buffer is visible at one time in the Emacs window but you can switch between buffers using the command Ctrl-X B (type Ctrl-X followed by the letter ‘b’ without the control key held down). To see a list of buffers use Ctrl-X Ctrl-B.

Emacs also supports multiple panes, where the Emacs window is split into two or more sections, each displaying a different buffer. Hence, two of more files can be visible at once. The command Ctrl-X 2, will split a window pane into two, while Ctrl-X 1 will remove all panes and display the normal window. The cursor can be moved between panes by clicking with the mouse or trackpad, or typing Ctrl-X O. Each pane effectively acts as an editor window in its own right, so you can load, save and do everything you would normally expect. As well as panes, Emacs allows you to open a complete new editor window. Explore the pull down menus to find the ‘Make new frame’ menu item and try it out.

It is well worth getting used to using buffers and all the other features of Emacs as they will save a lot of time and effort during your programming modules. Another tip worth remembering is that the desktop allows you to have any number of windows open at one time. This means you can dedicate one or more windows to an editor, while you type Unix commands into a separate terminal window. This is much more productive than starting and quitting your editor every time you need to edit a file. Get into the habit of using multiple windows.

8.2.10 Undo

One final key command to mention is Ctrl-X u, which is undo. This is typed as Ctrl-X, then the character ‘u’ separately. Using undo repeatedly will undo each previous command or section of typing one by one.

Part VII

Printing

9 Printers

Having edited files and documents you may have a need to print them on paper (e.g., for handing in coursework). The department provides a general purpose laser printer service, available from any computer. The following subsections will give an overview of printing from Unix, see http://tsg.cs.ucl.ac.uk/basics/printing/ for further information and printing from Windows.

ISD provides a UCL-wide printing, copying and scanning service, as an alternative way for you to get documents printed. See http://www.ucl.ac.uk/isd/services/print-copy-scan.

9.1 Printer Quotas

As the printers have limited capacity, you are given a quota for the number of pages you are allowed to print. A page is a printed side of a sheet of A4 paper. The quota varies according to your degree course and year of study but once you have used it up, you won’t be able to use any printers in the department. However, it is possible to buy additional printer quota by going to the Reception Desk.

In practice, the amount you need to print these days is much less than it used to be as most coursework is submitted on-line not on paper, as are project reports. Hence, it is likely that you will use a lot less paper than your quota allows for and won’t have to worry about running out.

The command printerquota, available on some machines, will tell you how much you have printed and what is left of your quota, or you may see the information displayed when you first login. First year undergraduates, for example, might see that they get a quota of something like 200 laser printer pages during terms 1 and 2 (quotas are renewed
at the start of each term).

9.2 Printing Files

If you are using a program with a graphical user interface it probably has a print menu item that opens a print dialog. In that case all you need to do is select or enter the name of the printer you want to print on. Otherwise, you can print from the command line. The usual way is to use the `lpr` command which will send your file to your selected printer:

```bash
lpr -P <filename>
```

The `-P` flag is used to select the printer, so the command:

```bash
lpr -P ps105 <filename>
```

will print your document on the printer named ps105, which is located in the 1st floor lab 1.05. The list of available printers and quota information can be seen on the web at: [http://tsg.cs.ucl.ac.uk/basics/printing/printing_frequently_asked_questions/](http://tsg.cs.ucl.ac.uk/basics/printing/printing_frequently_asked_questions/). Section A.2 page 36 of the appendices also gives the printer locations.

Most printers are mono laser printers that will print on both sides of the paper (duplex mode). There is also a colour laser printer on the 4th floor.

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**Printing is a relatively expensive facility to provide. Only print files that are required for the modules you are taking and the coursework you are asked to produce. Also keep the areas around the printers tidy and always collect printouts promptly.**

If you try to print what are known as binary files (e.g., programs or specially formatted data files) the print job will probably be rejected, but may end up with the printer wasting lots of paper or becoming confused. When you collect printouts, do not press any buttons on the printer unless there are printed instructions on what to do and always try to leave the pile of printouts waiting to be collected in a tidy state.

9.3 Printer Queues

As the printers are shared by many people, each printer has a queue of ‘print jobs’ waiting to be printed. When you use the `lpr` command or you print from an application, your print job is added to the queue.

There are two further commands that it is useful to know about to use the printers effectively. The `lpq` command allows you to examine the queue of files waiting to be printed. It is useful to do this to confirm that your document really is waiting to be printed and to see how long you need to wait. Use this in preference to sending another copy of your document to the printer when you have been waiting a while for anything to happen – it could well be the case that your print job is waiting in a queue, which is either rather long or blocked waiting for a printer fault to be corrected (e.g., to load more paper).

The command `lpq` lets you see the current queue on the default printer. To see the queue on any other printer use:

```bash
lpq -P <printer_name>
```

The other printing command is used to cancel a job. Each print job has an associated print number, which you obtain by examining the output of the `lpq` command. If you want to stop a file being printed (it must belong to you) use the `lprm` command:

```bash
lprm <job_number>
```

or

```bash
lprm -P <printer_name> <job_number>
```

---

29 If you find a printer has run out of paper then add more. Extra paper can usually be found near the printer. If there is no paper available or the printer is jammed, contact the Helpdesk and ask them to fix it. Do the same if the printed text is faint and the printer needs new toner. Don’t attempt to fix printers yourself if they seem broken!
As computers and printers have got quicker, print jobs spend less time in queues. Hence, you may well find that using `lpq` shows an empty queue, as your job has passed through quickly, and will appear in the queue only if there is a problem or a slow print job is hogging the printer.

**10 Summary**

This guide has described the main set of tools which you will need to be familiar with in order to get started with the Unix computing facilities in the department. There might appear to be lots to learn but you will find that much of it can be treated as a reference at first, and that you will quickly remember the commands that you use frequently. For those who wish to explore the facilities further, there are numerous web-based tutorials, books, and other information sources available.

Don’t forget you can always ask your tutor for help, as well as your fellow students or the Help Desk. Never be embarrassed or reluctant to ask for help, members of staff will always try to sort out any problems. Finally, become familiar with using the on-line help and manuals, and have fun!!.

If you have any suggestions for additions or improvements to this document, please email me at: G.Roberts@cs.ucl.ac.uk or access my home page at URL: [http://www.cs.ucl.ac.uk/staff/G.Roberts/](http://www.cs.ucl.ac.uk/staff/G.Roberts/)

This document has been formatted using **\LaTeX**, a very powerful Unix document processing application, which is very different to the word processors you are used to.

Learn to use **\LaTeX**(or else).

---

**Why does this document have so many footnotes?**  Answer: Historical inertia.  Favourite question from previous years: What’s a grue? Answer: that information cannot be divulged without a suitably large donation of zorkmids being made (real Unix users will understand what this means and if you don’t there is a whole lot of computing history you need to catch up on).
Part VIII
Appendices

These appendices provide a bit more information about services in the department and the UCL Information Services (ISD) computing service.

A  Computer Labs in Computer Science

The following labs are available in Computer Science in the Malet Place Engineering building (MPEB):

1st floor
Room 1.05 3D lab: PCs running Windows
Room 1.21 Financial Computing Lab: PCs running Windows

4th floor
Room 4.06 Apps lab: A small number of desktop machines, with the rest of the space available for laptops and small group working.

Lab machines may be multi-boot meaning that they can be started up to run one of two or more pre-installed operating systems. In addition, the virtual machine service provides access to further operating system configurations, see http://tsg.cs.ucl.ac.uk/basics/virtual_machines. Depending on which modules and projects you take, various virtual machine services will be made available as they are needed.

All labs have a combination lock using the same combination - please keep the combination secret.

The Helpdesk is located in Room 4.22 on the 4th floor, more information at http://tsg.cs.ucl.ac.uk/index/.

See http://tsg.cs.ucl.ac.uk/services/computer_labs for more information about the labs.

As many students now prefer to use their own laptops, the labs are being reconfigured to make laptop use convenient. Feedback on the use and layout of the labs via the student reps is very welcome.

A.1 WiFi Access

The UCL Information Services Division (ISD) provides campus wide free WiFi access via the eduroam service. This is accessible in most lecture theatres and class rooms, as well as many locations around UCL. Moreover, eduroam is also a standard service provided at many higher education institutions across the UK and in other countries, and you can use it wherever it is available at no additional cost. This is particularly useful around the Bloomsbury area as there are a number of other University of London institutions located here, notably Birkbeck College 31 where UCL makes extensive use of its lecture theatres and class rooms.

See https://www.ucl.ac.uk/isd/services/get-connected/wireless/ for information on how to access the service.

The CS Department provides a separate WiFi access service within parts of the CS buildings, in particular within the computer labs. See http://tsg.cs.ucl.ac.uk/basics/connectivity/wireless_access/ for more information. The main advantage of the CS service is that it is within the UCL firewall so can access some internal services not available via eduroam.

Note that any machine you connect to the network must be properly secure and have good virus checking software if you have to run Windows. If in any doubt talk to the Helpdesk.

31 The main Birkbeck College building is located right next door to UCL, about 100 metres from the MPEB – it’s closer to UCL Computer Science than many other parts of UCL! You may well find that you have lectures in the Birkbeck lecture theatres.
P2P software, or any other software that causes unnecessary load on the wireless network, must not be used under any circumstances.

A.2 Printers in Computer Science

Lab 1.05: Mono laser printer. Use name ps105 for double-sided printing, ps105-s for single-sided printing.
Lab 1.21: Mono laser printer. Use name ps121 for double-sided printing, ps121-s for single-sided printing.
Lab 4.05: Mono laser printer. Use name ps405 for double-sided printing, ps405-s for single-sided printing.

Remember that you have a printer quota that limits the number of pages you can print.

See http://tsg.cs.ucl.ac.uk/basics/printing/printing_frequently_asked_questions/ for more information.

A.3 Opening Times

The labs are normally open during normal weekday working hours: 07:45am to 08:00pm. There is no weekend or bank holiday access, but some ISD facilities will be open.

B ISD PC services

ISD stands for ‘Information Services Division’. It is responsible for providing computing services to UCL as a whole (Computer Science provides its own separate service to students in this department). As well as core services like email, ISD provide an extensive range of other computing services to students that you are free to make use of, including printing services.

Around the UCL campus you will find a number of computer workrooms, also known as cluster rooms, where computers are located. These are largely running a Windows based service. Information about ISD, including the equipment available and opening times, can be obtained from the ISD Service Desk in the DMS Watson Science Library (next door to the MPEB), or via the ISD web pages at http://www.ucl.ac.uk/isd and http://www.ucl.ac.uk/isd/students for students. The closest workrooms are also located in the Science library. See http://www.ucl.ac.uk/isd/services/learning-teaching/spaces information about the location of all the workrooms and their opening hours. You can also use the ISD Desktop@UCL Anywhere service (https://my.desktop.ucl.ac.uk/vpn/index.html), which gives you access to the a range of applications from any machine, without needing to go to a ISD workroom.

Before you start using ISD computers you will need to have been registered for an account. This should have happened during your normal UCL registration process but if you miss out go to the ISD Service Desk in the DMS Watson Science Library.

ISD also has a printing service with a print quota and a scanning service. Additional print quota can be purchased, see http://www.ucl.ac.uk/isd/services/print-copy-scan.

If you have problems using ISD machines then contact the ISD Service Desk. The Computer Science Helpdesk will NOT be able to deal with these problems.

C Using your own computer for coursework

You can use your own Mac or PC, desktop or laptop, to do much of your coursework, particularly for programming modules. Lecturers will tell you what is possible for specific modules. Note, however, that the responsibility for maintaining your own machine and making backups of your important data is all yours. If you are using your laptop around
UCL take care to keep watch over it and don’t leave it unattended.

It is very strongly recommended that you copy your important files onto your CS or ISD filestores, as these have very reliable backup procedures. The CS Help Desk can provide information about how to run backups. Failure of your machine leading to loss of data is not accepted as an excuse for not completing work on time.

C.1 macOS

If you have a Mac running macOS, then it is already running a version of Unix. A version of the X Window system (XQuartz, http://xquartz.macosforge.org/landing) is available as an optional install. Many members of staff use Macs, so they are very suitable for use on your modules. It is recommended that you install the free Xcode developers IDE from the Mac App store as this will install a number of tools that will be useful for programming and project modules. You should also install the Xcode command line tools. Java 8 can be downloaded from http://www.oracle.com/technetwork/java/javase/downloads/index.html.

As macOS is a certified versions of Unix, you can do many of the things described in this document. You can access the command line using the Terminal program (look in the Application/utilities directory or do a Spotlight search for Terminal). macOS uses the bash shell by default. Many macOS developers use a terminal program called iTerm 2 (http://www.iterm2.com/) in place of the default terminal, and an editor like Sublime Text (https://www.sublimetext.com) or Atom (https://atom.io) in place of Emacs.

C.2 Linux – Unix on your own computer

There are many free Linux distributions available that you can install on your computer. One of the most popular and straightforward distributions to try is Ubuntu so start with that if you are new to Linux. You may want to look at Scientific Linux or Cent OS, as they are the versions supported on departmental services, but they do assume you have some previous Linux installation and management experience.

You can install Linux as your default operating system, replacing whatever operating system you currently have. However, we would strongly recommend that instead you make use of virtual machine (VM) software and install Linux in that. This allows you to fully experiment with Linux without risking the normal operation of your computer. In addition, you can try different versions of Linux and easily swap between them. A good, free, VM software to get started with is VirtualBox (https://www.virtualbox.org/).

Many Linux distributions also provide a ‘live’ version that can be run off a CD, DVD or memory stick, without having to be installed or needing virtual machine software. This is ideal for trying Linux out with minimum effort. Further, bootable USB3 memory sticks are fast enough to run a full Linux installation from without having to install anything on your main drive.

Linux also has the major advantage of low cost – you can download it for free. A typical installation comes with many of the tools that you will be using in the CS department and provides an excellent way of learning about Unix and becoming proficient in using it.

If you are using Microsoft Windows then for an alternative way to have a Unix-like environment look at Cygwin (http://www.cygwin.com). This gives you a basic Unix-like environment without having to install a new operating system. Microsoft has also added the Windows Subsystem for Linux to some versions of Windows, directly integrating Linux support into Windows, and utilities such as the Bash shell.

C.3 Remote Access to CS Computers

As all machines in the department are networked, it is possible to remotely login to a CS department machine from ISD machines, from halls or via commercial networks and ISPs from home (this can be useful is CS is full-up or

32This assumes that you even have a CD or DVD player. If your laptop has one built in it is time to replace it!
Remote login is allowed via several gateway machines run by the department. The list can be obtained from the Helpdesk or the departmental web site (see http://tsg.cs.ucl.ac.uk/basics/connectivity/remote_access/). To remote login you must use ssh, the secure shell protocol.

CS services can also be accessed using the ThinLinc VPN client software, which can be downloaded from here: https://www.cendio.com/thinlinc/download. Note that you want the client version, which is free to use with CS services, not the server bundle. Depending on your degree programme you may be using ThinLinc quite a bit for programming and lab work. See http://tsg.cs.ucl.ac.uk/basics/connectivity/ for further information.
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